



Web Hosting - Acceptable Usage Policy (AUP)

Last updated: December 26, 2025

This Acceptable Usage Policy (“AUP”) applies only to HEO Systems Web Hosting services (“Web Hosting”). By using our Web Hosting services, you agree to comply with this AUP in addition to our Terms of Service and Privacy Policy.

1. Purpose

HEO Systems provides infrastructure for hosting websites and related services. This AUP ensures that all users operate their websites legally, ethically, and responsibly, protecting both our systems and the wider internet community.

2. Lawful and Responsible Use

Web Hosting must not be used for content or activities that are unlawful or widely considered immoral or harmful. This includes, but is not limited to:

- Hosting, distributing, or linking to malware, ransomware, viruses, or spyware
- Facilitating scams, phishing, unauthorized access, or cyberattacks
- Hosting pirated, cracked, or unauthorized software or content
- Conducting illegal file sharing or copyright infringement
- Hosting content that promotes unlawful or unsafe behavior
- Hosting pornographic, sexually explicit, degrading, or exploitative material

3. Respect for Third-Party Rights

Web Hosting users must respect the rights of others. You may not:

- Circumvent licensing, copyright, or intellectual property protections
- Use content or services in violation of applicable laws, software EULAs, or third-party agreements
- Host or share content that promotes or glorifies violence, exploitation, or harmful acts



4. Security and Network Abuse

You may not use Web Hosting to:

- Attempt unauthorized access to other systems or networks
- Conduct port scanning, vulnerability scanning, or exploit security flaws
- Launch denial of service (DoS/DDoS) attacks, brute force attacks, or spam campaigns

5. Harassment and Offensive Content

Web Hosting may not be used to host content or engage in behavior that:

- Promotes hate speech, harassment, threats, discrimination, or violence
- Encourages unsafe, harmful, or exploitative activities

6. Resource Usage and Fair Use

Web Hosting accounts must use resources responsibly:

- Excessive CPU, memory, disk I/O, or bandwidth usage may result in throttling, limitation, or suspension
- Background processes or high-CPU scripts that impact server stability are prohibited
- Fair use ensures all clients receive stable and reliable service

7. Content Standards

Web Hosting may not be used to host material that is illegal, harmful, defamatory, incites criminal activity, or is excessively violent, exploitative, or sexually adult/explicit. Sites that include general entertainment content must not cross into categories that are widely restricted under applicable laws or that could contribute to harmful behavior.

8. Support Limitations

HEO Systems provides support primarily for the web hosting infrastructure itself. We do not guarantee assistance with website content, code, scripts, plugins, or third-party software. You are responsible for the maintenance and legality of the content you host.



9. Enforcement and Consequences

HEO Systems may investigate suspected violations of this AUP. Confirmed violations can result in:

- Suspension or termination of Web Hosting services without refund
- Removal of prohibited content
- Reporting of illegal activity to authorities

10. Reporting Violations

Users should report violations of this AUP to our support team with sufficient details to allow investigation.

11. Changes to This Policy

This AUP may be updated as services evolve. Updated versions will be posted on our website. Continued use of Web Hosting services constitutes acceptance of the updated AUP.

